

## Return Material Authorization Form

In order to allow AnaCom to continue to provide their customers with excellent quality in repairs and quick turnaround time, the RMA form should be filled out as completely as possible. It is recommended that the AnaCom Technical Support Group be contacted prior to returning an AnaCom unit for repair.

### CUSTOMER CONTACT INFORMATION

|                      |  |
|----------------------|--|
| <b>Company:</b>      |  |
| <b>Contact Name:</b> |  |
| <b>Address:</b>      |  |
| <b>Phone:</b>        |  |
| <b>Fax:</b>          |  |
| <b>E-Mail:</b>       |  |

### RETURN PRODUCT INFORMATION

|                    |  |
|--------------------|--|
| <b>Serial No.:</b> |  |
| <b>Model No.:</b>  |  |
| <b>RMA# No.:</b>   |  |

### FAULT INFORMATION

|  |
|--|
| <b><u>TX Description:</u></b>                            |
| <b><u>RX Description:</u></b>                            |
| <b><u>Additional Fault/Alarms Information:</u></b>       |
| <b><u>Typical Operating Temperature/Environment:</u></b> |

Technical Support: [techsupport@anacominc.com](mailto:techsupport@anacominc.com)

If possible, the LNC and LNC cable should be returned with the AnaCom unit. This will allow for a more thorough evaluation and collaboration. ***A copy of this form should be included with the AnaCom unit when it is returned to AnaCom for repair.***

Send form to Suzanne Okubo: Fax: 408-519-2063 | Email: [suzanne@anacominc.com](mailto:suzanne@anacominc.com)

**Ship To:**

**AnaCom, Inc.**

**1961 Concourse Drive**

**San Jose, CA 95131**

**Attn: Repair Dept.**